

LumiCenter FAQs

1. What is NDAA?

The National Defense Authorization Act (NDAA) enacted in 2019 is a series of laws passed by the US federal government. Specifically, section 889 of the NDAA prohibits federal agencies from buying and prohibits federal grant recipients from using federal funds to purchase certain telecommunications and video surveillance equipment manufactured by named Chinese manufacturers.

2. Is LumiCenter NDAA Compliant?

NDAA Compliance really applies to hardware products. To be NDAA compliant, the product as defined in section 889 of the NDAA must not be manufactured in China or by specifically named Chinese manufacturers. So to that extent, LumiCenter is 100% NDAA compliant as the software was not developed by a Chinese manufacturer nor was it developed in China.

3. How do I determine the server configuration for LumiCenter?

To determine the hardware server configuration, please visit www.luminyscorp.com and look for the Server Calculator on our website. This will help you decide on the optimal server configuration based on the number of cameras, analytics deployed and server management options such as failover.

4. Is LumiCenter replacing DSS?

Yes, LumiCenter will seamlessly integrate with Luminys network cameras and NVRs, as well as third-party devices. LumiCenter is the go forward solution. Customers that have DSS will continue to receive support.

5. How is LumiCenter different from DSS?

LumiCenter supports camera analytics and adds its own sophisticated AI analytics, supports over 3,000 camera models, is fully NDAA compliant and supports unlimited channels and servers with LumiCenter Max.

6. Does LumiCenter integrate with LumiGuardian?

LumiCenter does not integrate with LumiGuardian. Use LumiCloud instead.

7. What is the annual maintenance fee for LumiCenter?

Unlike many other Video Management Software (VMS) products on the market, LumiCenter has *no annual maintenance fees*.

8. How do I upgrade from DSS to LumiCenter?

Upgrading from DSS to LumiCenter is a *manual process* as they are different applications. Note the camera configurations, user roles, and other system preferences. These can be programmed into LumiCenter. *Recordings from DSS can not be moved to LumiCenter.* It is recommended to use DSS and LumiCenter *concurrently* for a duration of time to preserve ability to playback older video on DSS.

9. Are cameras integrated natively or only thru ONVIF?

Both. LumiCenter offers thousands of native camera model profiles, plus generic manufacture profiles, and ONVIF profiles. Essentially, this provides three methods to connect a camera to LumiCenter.

10. Does LumiCenter provide health monitoring and notifications to validate the VMS is running?

Yes, LumiCenter can be configured to provide health monitoring with notifications.

11. Does LumiCenter offer a failover capability for the server?

Yes, with LumiCenter Max, failover is available using a supervisor application.