



LumiCenter Frequently Asked Questions

1. Does LumiCenter integrate with LumiGuardian?

LumiCenter does not integrate with LumiGuardian; however, our LumiCloud platform is designed to work with the LumiGuardian.

2. What is the annual maintenance fee for LumiCenter?

Unlike other VMS products on the market, LumiCenter has no annual maintenance fees.

3. Are cameras integrated natively or only thru ONVIF?

LumiCenter supports native camera model profiles, generic manufacturer profiles, and ONVIF profiles.

4. What is NDAA?

The National Defense Authorization Act (NDAA) is a series of laws passed by the US federal government in 2019. Section 889 prohibits federal agencies and grant recipients from buying and using federal funds to purchase certain telecommunications and video surveillance equipment manufactured by named Chinese manufacturers.

5. Is LumiCenter NDAA Compliant?

LumiCenter is NDAA compliant. The software was not developed by a Chinese manufacturer nor was it developed in China.

6. How do I determine the server configuration for LumiCenter?

To determine the correct hardware server configuration for your application, go to the [official Luminyx Systems Corporation website](#) and use our server calculator.

7. Is LumiCenter replacing DSS?

Yes; however, LumiCenter will seamlessly integrate with Luminyx network cameras and NVRs and other third-party devices to ensure a smooth transition. Customers using DSS will continue to receive support.

8. How is LumiCenter different from DSS?

LumiCenter supports embedded camera analytics and its own AI analytics, is compatible with over 3,000 camera models, is fully NDAA compliant, and allows for unlimited channels and servers with LumiCenter Max.

9. How do I upgrade from DSS to LumiCenter?

Upgrading from DSS to LumiCenter will be done manually. You may reselect the same camera configurations, user roles, and other system preferences you have in DSS in LumiCenter. Please note recordings from DSS cannot be moved to LumiCenter. It is recommended to use DSS and LumiCenter concurrently while transitioning to preserve the ability to playback older video in DSS.

10. Does LumiCenter provide health monitoring to validate the VMS is running?

Yes, LumiCenter can be configured to provide health monitoring and health notifications.

11. Does LumiCenter offer a failover capability for the server?

Yes, failover is available using a supervisor application in LumiCenter Max.